From: farkus2

To: Microsoft ATR

Date: 1/22/02 10:23am

Subject: Microsoft Settlement

To whom it may concern:

In regards to the U.S. vs. Microsoft court case, I urge the government to seek stiffer penalties against Microsoft for their anti-competitive practices. As a consumer of Microsoft products and worker in the IT field, it is frustrating to have pc's crash and a buggy windows operating system. The consumer can only benefit by the break up of Microsoft, or something as forcefull, that would allow other companies to compete on a even playing field. For Microsoft to own and market the windows operating system and create products to run on this OS is in my opinion unfair to competing software companies. This advantage I am sure is used to ensure that Microsoft products are "compatible" and competing software find their performance degraded.

Also having more competion can only drive prices down and quality up. Microsoft is notorious for releasing buggy software early and then fixing it later. Often selling them as "upgrades". I wish they would create an OS that would just work well and not include all the extras that Microsoft thinks everyone needs.

Please do not let this company off with a hand slap. Doing so would only reward its ruthless behavior. Thank you.

Sincerely, Robert Marshall